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INDICATION FORM**

Application Number	10/632,615-Conf. #4771
Filing Date	July 31, 2003
First Named Inventor	Carl Schoeneberger
Title	CONTACT CENTER ARCHITECTURE
Art Unit	2616
Examiner Name	Kizou, Hassan
Attorney Docket No.	47524/P155US/IVLP

I hereby revoke all previous powers of attorney given in the above-identified application.

I hereby appoint:

Practitioners associated with the Customer Number: 000029053

OR

Practitioner(s) named below:

Name	Registration Number	Name	Registration Number

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

Please recognize or change the correspondence address for the above-identified application to:

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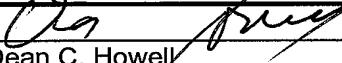
Address: City: State: Zip: Country: Telephone: Email:

I am the:

Applicant/Inventor.

Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Signature		Date	Oct 19, 2003
Name	Dean C. Howell	Telephone	972.454.8694
Title and Company	Senior Vice President, General Counsel & Secretary, Intervoice, Inc.		

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

*Total of 1 forms are submitted.

STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: Carl Schoeneberger et al.Application No./Patent No.: 10/632,615 Filed/Issue Date: July 31, 2003Entitled: CONTACT CENTER ARCHITECTURE

Intervoice, Inc., a Corporation
 (Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. the assignee of the entire right, title, and interest; or
2. an assignee of less than the entire right, title and interest.

(The extent (by percentage) of its ownership interest is _____ %)

in the patent application/patent identified above by virtue of either:

A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or a true copy of the original assignment is attached.

OR

B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows:

1. From: Schoeneberger et al. To: Nuasis Corporation
 The document was recorded in the United States Patent and Trademark Office at
 Reel 014374, Frame 0147, or for which a copy thereof is attached.
2. From: Nuasis Corporation To: Intervoice, Inc.
 The document was recorded in the United States Patent and Trademark Office at
 Reel 018364, Frame 0332, or for which a copy thereof is attached.
3. From: _____ To: _____
 The document was recorded in the United States Patent and Trademark Office at
 Reel _____, Frame _____, or for which a copy thereof is attached.

 Additional documents in the chain of title are listed on a supplemental sheet.

As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.
 [NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, to record the assignment in the records of the USPTO.]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.



Signature

Dean C. Howell
 Printed or Typed Name

Senior Vice President, General Counsel & Secretary
 Title

Oct. 19, 2003

Date

972.454.8694

Telephone Number